

FOR YOUR NEW OMNITUB · SEPTEMBER 2026

Owner's Care & Safety Guide

Getting the best from your handmade Omnigel bath — safe, warm and beautiful for decades

Your Omnitub is hand-built in Somerset from our 7-layer Omnigel system. It carries a 30-year warranty on the Omnigel shell for orders from 2024 (10 years before); wastes and fittings carry their own terms. Looked after simply, it will hold heat, keep its finish and serve you for decades. This short guide covers the few things worth knowing: bathing safely, keeping the surface looking new, getting a warm soak at the lowest running cost, and what to pass to your installer.

BATHE SAFELY

A thermostatic mixing valve (TMV) keeps the fill below scalding — important with children and older bathers.

CLEAN SIMPLY

Warm water and a soft cloth; a mild non-abrasive cleaner when needed. The colour runs through the Omnigel, sealed with Omnicoat — never painted on.

STAY WARM

A deep Omnigel shell holds its heat well — OmniSoak shows the numbers for your tub. A cover and insulation help keep a soak warm.

BUILT TO LAST

30-year warranty on the Omnigel shell for orders from 2024 (10 years before).

Handmade in Somerset



Bathing safely

Run your soak at a comfortable **35–40 °C** — plenty warm for a long, relaxing soak, and we don't recommend running it hotter. Hot water is usually stored hotter than that for hygiene, so it's blended down before it reaches the bath: the simplest way is a **thermostatic mixing valve (TMV)** on the bath fill, which holds the water at your chosen temperature and shuts off if the cold supply fails, so no one is ever delivered scalding water.

- A soak of around **35–40 °C** is warm and comfortable — there's no need to run it hotter.
- Care matters most for **children, older people, and anyone with reduced mobility or sensation** — always test the water before getting in, and supervise young children.
- If you don't already have a TMV on the bath, ask your plumber — it's a small, sensible addition.

A deep soak holds its heat

A deep Omnigel shell holds its heat well — OmniSoak shows the numbers for your tub, at omnitub.co.uk/pages/omnisoak. Lovely for a long soak.

FIRST FILL & SURFACE CARE

First fill, and caring for the finish

First fill & everyday use

- Run the taps through for a minute before the first bath, and after any long period the tub hasn't been used (a holiday home, say) — fresh water through the pipes.
- Fill to the soak line; the overflow protects against over-filling. A bath cover keeps the heat in between top-ups.

Caring for your Omnigel surface

The colour runs through the Omnigel, sealed with Omnicoat — never painted on. The finish is smooth, non-porous and hard-wearing, and keeping it beautiful takes very little:

Everyday clean	Warm water and a soft cloth. For more, a mild, non-abrasive bathroom cleaner; rinse and wipe dry to keep the shine.
Avoid	Abrasive pads or powders, and harsh solvents or strong bleach left to sit — they can dull any hand-polished surface over time.
A dull patch?	Send us a photo — don't reach for a polisher.
Limescale	Wipe down after use in hard-water areas, and avoid acidic descalers.

The colour runs through the Omnigel, sealed with Omnicoat — never painted on. If a patch ever looks tired, send us a photo — don't reach for a polisher.

Warmth, running cost & installation

Keeping it warm at the lowest running cost

A cover plus the right insulation makes the biggest difference to how long a soak stays warm and how little it costs to reheat. To see the numbers for your exact tub, water temperature and home, use the **OmniSoak** planner at omnitub.co.uk/pages/omnisoak — it works out your fill, fill time, heat retention and running cost.

For your installer

- **Plumbing.** Fit isolation valves and, ideally, a TMV on the bath fill. Keep pipe runs tidy and accessible.
- **Weight.** A filled deep bath plus bather is heavy — the technical specification with your datasheet gives the figures. Have your installer, or a qualified person, confirm your floor structure and fixings are suitable for the filled weight in your chosen position. We're not able to provide structural advice on an individual property — that's a job for someone who can see it.
- **Access.** Leave access to the waste and any valves for future servicing.

Your warranty & support

Your Omnitub has a 30-year warranty on the Omnigel shell for orders from 2024 (10 years before). Wastes carry 2 years on the mechanism, finish and seals (an Omnitone colour-matched finish: 3 years in residential use, 1 year in commercial installations, on orders from 12 June 2026), and other items their own terms — see omnitub.co.uk/pages/guarantee. A term ending never ends your legal rights — tell us about any fault and we will always look at it. Keep your order details to hand, and if you ever have a question about your tub, its care or its fittings, just get in touch — we build them, so we know them inside out.

Omnitub Ltd · Handmade in Somerset, United Kingdom
info@omnitub.co.uk · +44 1934 751200 · omnitub.co.uk

Free UK Mainland Named Day Delivery

Handmade in Somerset



General care and safe-use guidance for a domestic installation — not installation, plumbing, electrical or structural advice. For fitting, plumbing and any questions about your floor or fixings, please use a qualified professional. Nothing in this guide limits your legal rights, or any liability that cannot be excluded by law.